



# OrderIT

*University of Illinois at  
Urbana-Champaign (UIUC)*



**Student Affairs**

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

# UIUC Residential Dining Overview

- Self-operated
  - Six all-you-care-to-eat Dining Halls at 4 locations
    - 5 allergy-friendly kitchens
      - AllerCheck certified as of last school year
    - 2 Top 9 allergen- and gluten-*friendly* microrestaurants
      - Open to all students, NOT self-service
  - Six Retail Units – 4 Convenience store-style with hot lines, 2 beverage/snacks
- Over 9,500 Meal Plan holders
  - ~350 self-reporting dietary restrictions on Housing application
  - ~70 Disability Resources-enrolled students in Inclusive Solutions program



# Program Implementation

- Implemented ~2018 (originally)
  - Was not in my current role at this time
  - *Can* speak to ease of maintenance and updating info!
- Upgrade to new platform: SY2023-24 (live March 2024)
  - Hide items that contain student allergens from *their* view
  - **Best part:**
    - Students appreciate the reduced burden
      - Anticipate increased order variety
  - **“Worst” part:**
    - Legwork for assembling ingredient information
      - Deciding on & ID’ing all allergens – landed on 122 separate identified “allergens”
    - But TBH... I loved the deep dive and “clean-up” opportunity!





# Preparation & Maintenance



**Student Affairs**

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

# Program Building

## Blocks:

### Staff

Classroom-style allergy training

Meal observations/side-by-side prep

Hands-on practical exam

### Students

Eligibility for enrollment

Guidelines & expectations;  
*"Guest agreement"*

Additional resources

### Menu

Decide what to allow

Research & "vet" ingredients

Variety without excessive waste

To: [info@sterlingunitedlimited.com](mailto:info@sterlingunitedlimited.com)

Subject: Allergen Inquiry - Gordon Choice Plant Based Cheddar Shreds

Greetings,

I am writing to ask if the Plant Based Cheddar Style Shreds – GFS #353355 under the label Gordon Choice - is processed in facilities with or on equipment that also processes any of the top-9 allergens and/or gluten. I have read the ingredients lists and see that the product does not contain top-9 allergens or gluten; however, I am inquiring about the possibility of cross-contact with allergens during the manufacturing process.

- If no, may I please have documentation to confirm the safe manufacturing processes?
- If yes, may I have documentation of cleaning practices to prevent cross-contact with the top-9 allergens and/or gluten?

We have a top-9/gluten free station in our dining halls and with acceptable documentation, we will be able to offer these products on the menus. Please let me know if additional information is needed.

# Ingredient Vetting

> Dietetic Services > Inclusive Solutions > Ingredients Documentation 2023 Search Ingredients Documentation

Sort View ...

Name	Date modified	Type	Size
22-8-10_Better Body Foods Coconut Aminos.msg	9/22/2023 1:04 PM	Outlook Item	181 KB
23-01-02_Mar-Jac Chicken Letter of Guarantee.doc	9/25/2023 3:53 PM	Microsoft Word 9...	33 KB
23-08-16 Big Tree Farms Coconut Aminos.msg	8/16/2023 2:28 PM	Outlook Item	167 KB
23-08-16_IQF Cut Okra Allergen Statement.PDF	9/25/2023 2:22 PM	Microsoft Edge P...	430 KB
23-08-30_Perdue Woodfire Turkey Burger 80178.xlsx	9/25/2023 2:20 PM	Microsoft Excel W...	26 KB
23-09-21_Allergen Statement Mullens Applesauce.pdf	9/21/2023 2:40 PM	Microsoft Edge P...	27 KB
23-09-21_Clabber Girl Baking Powder.msg	9/21/2023 3:28 PM	Outlook Item	115 KB
23-09-22_Chicken Thigh Strips Halperns'Allergen Statement .pdf	9/22/2023 3:24 PM	Microsoft Edge P...	44 KB
23-09-29_Allergen Statement GS Enchilada Sc.pdf	9/29/2023 2:45 PM	Microsoft Edge P...	110 KB
23-09-29_Enchilada Sauce 6-192.pdf	9/29/2023 2:45 PM	Microsoft Edge P...	995 KB
23-09-29_Gran Sazon Enchilada Sauce.pdf	9/29/2023 2:44 PM	Microsoft Edge P...	110 KB
23-10-03_Hormel Country Bacon 38707.msg	10/3/2023 10:43 AM	Outlook Item	334 KB
23-12-06 Italian Rose Garlic ALLERGEN CONTROL POLICY.pdf	12/6/2023 2:14 PM	Microsoft Edge P...	184 KB
23-12-06 Italian Rose Garlic in Water.pdf	12/6/2023 2:14 PM	Microsoft Edge P...	159 KB
23-12-15_Salsa Gordon Choice.pdf	12/14/2023 4:11 PM	Microsoft Edge P...	389 KB
23-12-15_Treehouse Foods Allergen Protocol GC Salsa.pdf	12/15/2023 10:55 AM	Microsoft Edge P...	220 KB
24-03-21_Gordon Choice Plant Based Cheddar Shreds 353355.msg	3/21/2024 9:59 AM	Outlook Item	131 KB



Student Affairs

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

# Approved Ingredient Lists

	A	B	D	E	F	R
	Product Category	Item Name	Brand	Vendor ID	Vendor Name	
191	Frzn Product	Beans Green Fzn Whole	GC	610851	GFS	
192	Frzn Product	Corn Whole Kernel IQF	GC	358991	GFS	
193	Frzn Product	Mango Pieces lqf	GC	120750	GFS	
194	Frzn Product	Okra Cut Fzn	GC	765694	GFS	
195	Frzn Product	Peaches Frozen lqf	GC	244650	GFS	
196	Frzn Product	Peas Frozen	GC	285660	GFS	
197	Frzn Product	Spinach Frozen	GC	119474	GFS	
198	Meat	Beef Brisket Sliced Precooked	Austin Blues	253200	GFS	
199	Meat	Beef Chuck Roll Boneless	Packer / Halpern	276010	GFS	
200	Meat	Beef Flank Steak	Excel	316628	GFS	
201	Meat	Beef Franks Hot Dog 8/1	Eisenberg	459433	GFS	
202	Meat	Beef Ground 80/20 Halal	Halperns'	936494	GFS	
203	Meat	Beef Patty 4/1 Halal	Halperns'	139737	GFS	
204	Meat	Beef Strip Julienne Halal	Halperns'	258281	GFS	
205	Meat	Beef Tri Tip	Packer	521493	GFS	
206	Meat	Chicken Breast 4oz Halal	GC	186960	GFS	
207	Meat	Chicken Breast Diced Raw Halal	Mar-Jac	870039	GFS	
208	Meat	Chicken Breast Raw Julienne Strip	Halperns'	209224	GFS	
209	Meat	Chicken Pieces 8-cut Halal	GC	161210	GFS	
210	Meat	Chicken Thigh Boneless Skinless H	GC	138193	GFS	
211	Meat	Chicken Thigh Raw Julienne Strip H	Halperns'	442107	GFS	
212	Meat	Lamb Ground Halal	Halperns'	215610	GFS	
213	Meat	Lamb Leg Boneless Halal	Opal Valley	782490	GFS	

# Assembling & Prepping Ingredient Info...

	A	B	C	D	E	F	AD	AE	AF	AG	AH	AI	AJ	AK	AL	AM	AN	AO	AP	AQ
	product-code	product-name	product-group	product-group alt	product-label	product-description	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name	bute-name
1																				
2	<i>SKU (our internal item)</i>	<i>Kitchen-facing name</i>	<i>ever category we</i>	<i>Sub-group???</i> <i>Not sure which</i>	<i>Student-facing name</i>	<i>Full Ingredient List</i>	<i>erry</i>	<i>Chicken</i>	<i>s / Garban</i>	<i>Cinnamon</i>	<i>Citrate</i>	<i>Citric acid</i>	<i>Citrus</i>	<i>Coconut</i>	<i>Cod (fish)</i>	<i>Corn</i>	<i>Crohns</i>	<i>Dextrose</i>	<i>Diabetes</i>	<i>Egg whites</i>
19	HFSvGFS-237831	Violife shredded che	Breakfast	Omelet toppings	Violife shredded che	Coconut Oil, Olive Extract, Poppy Seed Oil, Beta Carotene (Color), Vitamin B12, Powdered Cellulose Added to Prevent Caking. <b>CONTAINS: coconut, CORN</b>								Coconut		Corn				
20	HFSvLip-85737	Vegan provolone ch	Breakfast	Omelet toppings	Vegan provolone ch	Filtered Water, Coconut Oil, Modified Potato and Corn Starches, Potato Starch, Sea Salt, Natural Flavor, Olive Extract, Beta Carotene for Color. <b>CONTAINS: coconut, CORN</b>								Coconut		Corn				
21	GFS-825472	Diced ham (Gordon	Breakfast	Omelet toppings	Diced ham	Ham (pork) CURED WITH: WATER, DEXTROSE, SALT, CONTAINS 2% OR LESS OF: POTASSIUM LACTATE, SODIUM PHOSPHATES, SODIUM DIACETATE, SODIUM ERYTHORBATE, SODIUM NITRITE										Corn		Dextrose		
22	GFS-874124	Bacon (Gordon Choi	Breakfast	Omelet toppings	Bacon	Bacon: Pork, Cured with Water, Salt, Sugar, Smoke Flavoring, Sodium Phosphates, Sodium Erythorbate, Sodium Nitrite. <b>CONTAINS: nitrites.</b>														
23	GFS-666102	Chicken sausage (Jo	Breakfast	Omelet toppings	Chicken sausage	CHICKEN, WATER, SALT, POTATO STARCH, SUGAR, SPICES, DRIED PARSLEY, CALCIUM ALGINATE CASING.		Chicken												
24	HFSvLip-754798	Tortillas, 9" teff (La	Breakfast	Side of tortillas c	Tortillas (9" teff wr	La Tortilla Factory Tortillas - 9" Ivory Teff Wraps: Water, Tapioca Flour, Whole Grain Ivory Teff Flour, Whole Grain Millet Flour, Expeller Pressed Canola Oil, Sunflower Lecithin, Xanthan Gum, Contains 2% Or Less Of Each Of: Guar Gum, Organic Honey, Non-Aluminum Baking Powder (Monocalcium Phosphate, Sodium Bicarbonate, Corn Starch), Sea Salt, To Maintain Freshness (Sorbic Acid, Calcium Propionate). <b>CONTAINS: corn</b>										Corn				





## Student Record: Edit

Flora M RD (Flora Mendoza) #2744245

Manage Status Feedback Linked Resources Tools

General Contact Properties Extra Security Linked User Access Links Stop Lists

Name:   ⓘ

Display Name:    ⓘ

Surveyor Description:   ⓘ

Surveyor Photo:  ⓘ

User Note:

# Adding & Editing Student Records

Manage Status Feedback Linked Resources Tools

General Contact Properties Extra Security **Linked** User Access Links Stop Lists

### Linked Allergens:

- Barley #8582
- Gluten #5947
- Oats #6591
- Rye #6592
- Wheat #6581



Student Affairs

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

# My Favorite Things:

- **Gives the gift of TIME!**
  - No weekly meal planning
  - Little/no time spent as “middle person” between guest & Chefs
- **Reduced burden on Meal Preparers**
  - Text alerts option
  - Orders are clear and consistently formatted
  - Lists approved brands in kitchen-facing item names
  - Facilitates personal connections directly between students & staff
- **Preferred for Students & Guests**
  - Order on their own time
  - As much or little interaction as they wish
  - Time to “browse” without pressure, perceived influence





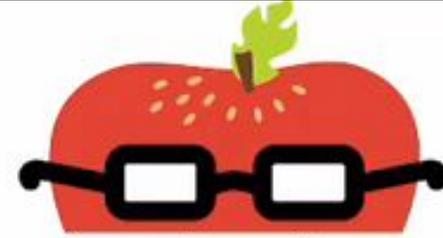
# OrderIT in Action



**Student Affairs**

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

# The App: Intuitive & User-Friendly



inclusive  
SOLUTIONS



LAR & PAR

IKE & ISR

CONTACT  
US



Student Affairs  
UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN



## IKE & ISR Allergy Orders

Student: [redacted] Cell: [redacted] Email: [redacted]

Location: ISR

Date: 04/28/2024 - Time: 16:11:17

Restrictions: Gluten | Peanuts | Eggs | Barley | Wheat | Rye

Preferences:

### PICK-UP TIME

To go  
Dine-in  
Pick-up time  
5:10pm

### PASTA

Type of noodles  
Penne (Barilla: GF corn & rice penne)  
Pasta style  
Marinara (Angela Mia, Old California)

### SIDES

Sides fruit  
Seasonal fruit plate (fresh, RSS, varies)

### DESSERTS

Desserts  
Cookie: Chocolate Chunk (Sweet Loren's)

Complete list of Ingredients Used in Meal:

---

---

---

---

---

---

---

---

Person preparing order (Signature): \_\_\_\_\_

Supervisor/Manager/Chef Reviewing order (Signature): \_\_\_\_\_

**Complete list of Ingredients Used in Meal:**

List any notes or additional ingredients (oil, spices) used to prepare meal, including brand names:

---

---

---

Person preparing order (1<sup>st</sup> Signature):

---

Supervisor/Manager/Chef AllerTrain-certified staff reviewing order (2<sup>nd</sup> Signature): \_\_\_\_\_

1 <sup>st</sup> Sig. Initials	2 <sup>nd</sup> Sig. Initials	Initial beside each action you performed:
		Cross-referenced student restrictions with ingredient lists
		Confirmed all items ordered were made
		Ensured proper procedures were followed (meal prep & completing order sheet)



# “Reddit Famous”

← r/UIUC 🔍 ⚙️ ... 🐱

### Allergies in the Dining Hall

0 upvotes · 4 comments

up at inclusive solutions. if you just have allergies in the top 9 you can just walk up to the section in the dining hall and take whatever food they are serving at that time (it will be listed in the illinois app like all the other stations in the dining halls).

... ↩ Reply 👤 ⬆ 3 ⬇

 Ill\_Carrot\_8466 · 8d

I was in inclusive solutions my freshman year (3 years ago, have a gluten and nut allergy). First you will need a note from your doctor stating what allergies you have and the severity of them. From there you will register with DRES and they should enroll you in the inclusive solutions meal plan.

You basically download their app and can choose any of the “big” dining halls like ISR, PAR, and IKE. From there, they give you a list of foods you can order such as pasta, stir fry, pizza, sandwiches, etc. (I usually just spammed the stir fry because it was really good). Once you order your food will be ready within an hour at the dining hall you chose.

I have had no reactions from the food and I was also able to eat the non-inclusive solutions food (just check the ingredients on the app, but if you are very sensitive to cross-contamination maybe stay away from this). Overall, my experience with IS was very positive and I do recommend them for anyone with allergies.

... ↩ Reply 👤 ⬆ 2 ⬇

Add a comment

← r/UIUC 🔍 ⚙️ ... 🐱

 r/UIUC  
u/hosarefriendsnotfood · 2y

### To the chef at PAR who made my IS meal

**Other**

This is a little silly but I really wanted to thank the chef who made my dinner tonight at PAR. It felt like it was made with care and I was having a rough day so it really cheered me up. Something about a kiwi cut in a fancy way brightened my day, thanks inclusive solutions chef

⬆ 93 ⬇ 3 👤 🔄

**Positive relationships with students drive our allergy cooks to go the extra mile!**

**“Overall, my experience with [Inclusive Solutions] was very positive...”**



# Thank you!

Flora Mendoza

[fmendoza@illinois.edu](mailto:fmendoza@illinois.edu)

217-333-3943



**Student Affairs**

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN